

PRIVACY POLICY TRUFFLE

We Value the trust you place in us and recognize the importance of hassle free and secure service. This privacy policy describes the importance of how Toweringtech Pvt Ltd (Truffle) (collectively "Truffle, we, ours, us") collects, use, share and process your information through Truffle website www.seektruffle.com and its mobile application, and other related platforms.

By visiting Truffle's platform (website, Mobile application, and other platforms), providing your information or availing our services or product, you openly agree to bound by the prescribed terms & conditions of this privacy policy. You hereby acknowledge and consent the following prescribed terms below:

1. You have read, and understood and accept the privacy policy:

1.1. You understand that you do not have the right to use any of Toweringtech Pvt Ltd (Truffle)'s trade names, trademarks, service marks, logos, domain names, and other distinctive brand features. You do not have the right to remove, obscure, or alter any proprietary rights notices (including trademark and copyright notices), which may be affixed to or contained within the Services. You will not copy or transmit any of the Services.

1.2. You further acknowledge that the Services may contain information which is designated confidential by Toweringtech Pvt Ltd (Truffle) and that you shall not disclose such information without Toweringtech Pvt Ltd (Truffle)'s prior written consent. You will not copy, create a derivative work from, modify, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, grant a security interest in or otherwise transfer any right in the Services.

1.3. You agree not to use the website for any purpose that is unlawful, illegal or forbidden by these Terms, or any local laws that might apply to me. Toweringtech Pvt Ltd (Truffle) may, at its sole discretion, at any time and without advance notice or liability, suspend, terminate or restrict my access to all or any component of the website or the availability of the website itself.

2. Merchant Information: To use our services, you are required to provide important personal, non-personal and other information as specified below:

2.1. Personal information: To use our services, you are required to provide important personal, non-personal and other information, Personal information includes a broad range of information, or an opinion, that could identify an individual directly and indirectly. Personal Information may be freely provided by you, or, in case of usage data, collected automatically when using the Services. Detailed explanations of personal information displayed prior to any personal information collection. Categories of personal information are specified as follows: a) Contactable Data (e-mail address, phone number and account details and password); b) Demographic data (gender, your date of birth, nationality, and zip code); c) Consent Details (records of consents given with the date and time and other relevant Information) and d) Payment information (whenever applicable).

2.2. Non Personal Information: Other non-personal information for accessing an utilising the truffle services such as IP address, browser type, operating system, and internet service provider.

2.3. Mobile: When you use the Services through Your mobile, we may receive Information about Your location and your mobile device, including a unique identifier number for your device. We may use this Information to provide you with suggestions in respect of Services if required.

3. Information Protections:

3.1. Safety Policies:

Truffle stores and processes Your Information maintaining physical, electronic and procedural safeguards to reduce the risks of loss, misuse, unauthorized access, disclosure, and alteration. Truffle, in collaboration with our partners, maintains physical security measures to guard against unauthorized access to systems and use safeguards such as firewalls and data encryption. We enforce physical access controls to our buildings, and we authorize access to Personal Information only for those employees who require it to fulfil the responsibilities of their jobs.

At Truffle we generally accepted industry standards to protect the Personal Information to US, both during transmission of data and after receiving the data. We have very well protected and secure server environment that uses the firewalls and other very advance technology to prevent any kind of undue risks. t protects Personal Information with multiple layers of security, including leading encryption technology like HTTPS and Transport Layer Security. We expect equal commitment and responsibility to protect the security and confidentiality of your personal information. We will consider that you have authorised the instructions.

3.2. Audit Purpose: Truffle and its partners perform stringent Information security audits yearly to ensure proper implementation of our physical, electronic and procedural safeguards.

4. Information usage policy:

4.1. Continuous up gradation and improvement of Product and Services: Our primary purpose in collecting Personal Information is to provide you with a secure, smooth, efficient, and customized experience.

4.2. Continuous improvement of overall security system: We use the Information you provide and the Information we collect to ensure that we are enabling safe, secure and reliable Truffle Services.

4.3. Truffle doesn't sell your information to any third parties or any other external body for any purpose. We are committed towards building a strong relationship and so we are not going to misuse your personal information.

5. Disclosure of Personal Information for external and Audit Purpose:

5.1. For Audit purpose, sale, joint venture transfer of business we may share the information to the relevant third party.

5.2. In case of any defense or any legal right to be exercise.

5.3. To professional advisors (CA, Lawyers, Auditors).

6. Communication Policy:

6.1. We may contact you via any more of communication to resolve any kind of dispute or for prior intimation to any kind changes.

6.2. Team Truffle may contact you for any kind promotional activities.

We retain your personal information in accordance with applicable laws, for a period no longer than is required for the purpose for which it was collected or as required under any applicable law. However, we may retain data related to you if we believe it may be necessary to prevent fraud or future abuse or if required by law or for other legitimate purposes. We may continue to retain your data in anonymised form for analytical and research purposes.

If you disclose to us any personal information relating to other people, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

Please check our Privacy Policy periodically for changes. We may update this Privacy Policy to reflect changes to our information practices. We will alert you to significant changes by posting the date our policy got last updated, placing a notice on our Platform, or by sending you an email when we are required to do so by applicable law.

Contact details of the Grievances are provided below:

Toweringtech Pvt LTd (Truffle)

BB6 (GF Left), GK Part 2, New Delhi -110048

Email: contactus@seektruffle.com

Tel: 8766388761/ 9930548870